



Hernando County Sheriff's Office

P.O. BOX 10070 – BROOKSVILLE, FL 34603-0070 FAX 352 796-0493 PHONE 352 754-6830

Media Release

From: Michael Terry
Community Relations Specialist, 352-797-3608

Re: HCSO to Conduct Routine Maintenance of CodeRED® Database

Date: April 21, 2017

In an effort to make the CodeRED® notification process more efficient, the Hernando County Sheriff's Office, in coordination with the Emergency Communications Network, is planning to conduct routine maintenance of the countywide notification system.

The calls are scheduled to be made on **Monday, 04-24-17 beginning at 9 a.m.** The initial round of calls will take about two hours on Monday morning. Then, over the next few days, the system will re-call all the numbers that failed initially. Each individual phone number will only receive one call.

CodeRED® is a service that residents enroll in to receive critical community alerts via email, home telephone, cell phone, or any combination of these methods.

The maintenance is designed to remove disconnected telephone numbers from the CodeRED® database.

The system will call every telephone number in the database to verify each number is still valid. A telephone number will be considered valid if a person answers the phone, if an answering machine collects the message, or if the phone rings with no answer.

Only those telephone numbers that have a fast busy signal, which indicates a disconnected line, will be removed from the database.

Once updated, the CodeRED® notification process will be more efficient and cost effective by eliminating the need to place calls to telephone numbers that are no longer in service. With fewer numbers to call, the notification process will be more accurate and allow for a much faster call-down to registered residents.

The goal is to complete the required maintenance and update the CodeRED® database prior to the start of the 2017 hurricane season, which begins on June 1.

For more information about CodeRED®, or to register, go to the Hernando County Sheriff's Office website at www.hernandosheriff.org/EM and click on the CodeRED® icon.

From there you will be forwarded to a registration page to enter your contact information. You may also use this site to update information you have previously entered into the CodeRED® database.

If you do not have internet access, please contact a friend or family member with internet access to assist in adding your information to the database. You may also call the Hernando County Sheriff's Office Emergency Management section at 352-754-4083 for assistance.

The Office of Sheriff:

The Office of the Sheriff is established by the Florida Constitution. As a constitutional officer, the Sheriff has the exclusive authority to administer his or her agency and is responsible for preserving the peace throughout the entire county, carrying out the laws of the state, the orders of Florida courts, and the ordinances of the Board of County Commissioners. The Sheriff is the chief law enforcement and correctional officer of the county.

Sheriff Al Nienhuis was initially appointed as the Sheriff of Hernando County by the Governor in January of 2011. He was then elected by the people of Hernando County in 2012, and remains accountable to them.