



Hernando County Sheriff's Office

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Media Release

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Re: Economic Crimes Unit Serves Up Justice to Fast Food Fraudsters

Date: February 14, 2019

On 12-27-18, management at the McDonald's, located at 13100 Cortez Boulevard in Spring Hill, reported that an employee, Matthew Holland, had committed acts of fraud against the business.

Managers became suspicious after noticing large and frequent refunds on the daily transaction records. After doing some research, management discovered that between the dates of 12-17-18 and 12-23-18, Holland generated at least 28 fictitious food orders while working the drive-thru register. After generating the orders, Holland used his personal credit card and gift cards to issue refunds to himself. These acts were captured on video surveillance.

As soon as management confirmed Holland's fraudulent activity, he was terminated.

Economic Crimes detectives were able to link several of the credit and debit card refunds back to Holland.

Thanks to the quick actions of and continued cooperation from McDonalds, a warrant was issued for the arrest of Matthew Holland for the charge of Organized Fraud. Bond was set at \$2,000.

On 02-11-19, Holland turned himself in at the Hernando County Detention Center.

On 01-22-19, a Hernando County resident reported several fraudulent charges that were made using her credit card information. Although it was unknown exactly when/where her card was compromised, she suspected it occurred at the Burger King located at 2601 E. Hillsborough Avenue in Tampa.

The victim had visited the Burger King the day prior to the charges appearing on her account and the employee waiting on her claimed to have difficulty processing her card. The employee asked the victim for her zip code, so she could have a manager authorize the transaction. The employee then took the victim's card out of sight.

Fortunately, the victim retained her receipt, which included the employee's name, "Latonya."

Economic Crimes detectives retrieved the order records from the on-line retailers. Investigation revealed that the person who placed the orders was Latonya Shanenice Miller of Tampa.

With the assistance of management from Burger King, it was confirmed that Latonya Shanenice Miller was an employee at the Burger King in question, and was, in fact, working at the time the victim placed her order.

With the prompt assistance from and cooperation with representatives from Burger King, as well as the diligence of the victim retaining her receipt, warrants were obtained for the arrest of Miller for the charges of Criminal Use of Personal Identification Information (2 counts) and Attempted Fraudulent Use of a Credit Card. Bond was set at \$12,000.

On 02-12-19, Hernando County Sheriff's Office Economic Crimes detectives, along with officers from the Tampa Police Department, apprehended Miller at her place of employment. She was booked into the Hillsborough County jail.

The Office of Sheriff:

The Office of the Sheriff is established by the Florida Constitution. As a constitutional officer, the Sheriff has the exclusive authority to administer his or her agency and is responsible for preserving the peace throughout the entire county, carrying out the laws of the state, the orders of Florida courts, and the ordinances of the Board of County Commissioners. The Sheriff is the chief law enforcement and correctional officer of the county.

Sheriff Al Nienhuis was initially appointed as the Sheriff of Hernando County by the Governor in January of 2011. He was then elected by the people of Hernando County in 2012, and remains accountable to them.