

ELECTRONIC MESSAGES



SmartJailMail.com uses safe and secure two way electronic messaging software designed specifically for communicating with inmates, prisoners, and detainees in correctional institutions. This allows those who are incarcerated or detained to communicate safely and quickly with family and friends outside of the jail, prison or detention center. They can send and receive electronic letters using a safe and secure computer kiosk or tablet stationed in their institution. Each message costs just 50 cents which is cheaper than a postage stamp and envelope. The message can be sent with postage paid and will be free to open and read for the recipient. Or, the message can be sent collect / "COD" for free and will be paid for by the recipient. To send or receive a message you MUST open a SmartJailMail.com account, this process is quick and easy, just follow these simple steps...

1. Sign Up

Creating an account is fast, simple, and completely free. We will ask you to choose a username and password to identify your account along with some basic contact information. We will send you an e-mail or text message to verify and activate your account. There is no cost to create an account and search for inmates, prisoners, or detainees to connect with.

2. Make Connections

Once you have established an account, you may search for inmates, prisoners, or detainees to connect with. Once you have located an individual that you would like to connect with, you can send them a connection request. They will need to approve the request before you can send messages.

3. Purchase Service Credits

Once you have established a connection with an inmate, prisoner, or detainee, you can send and receive messages electronically. Service credits may be purchased through the web site using a major credit or debit card. Service credits cost one cent each with a minimum purchase of 500 credits (\$5.00). You can purchase as many credits as you like and use them any time. You can also transfer credits to your contacts so they can easily respond to your messages.

4. Start Sending Messages!

Once you have purchased message credits, you can send and receive electronic messages. This is just like sending an e-mail, except it is contained within the SmartJailMail.com web site. Messages can be delivered instantly or may be held for review depending on the destination facility. Electronic messages are delivered much more quickly than traditional paper mail to the correctional facility so you can stay connected.

PHOTOS



SmartJailMail.com provides a one-way photo delivery service at most locations where we provide service. Our photo delivery service allows you to share those special moments with your friend or family member even when they are incarcerated or detained. Each photo costs just \$1 to send and may be viewed on the inmate, prisoner, or detainee kiosk or tablet device as many times as they like. To send a photo you MUST open a SmartJailMail.com account, this process is quick and easy, just follow these simple steps...

1. Sign Up

Creating an account is fast, simple, and completely free. We will ask you to choose a username and password to identify your account along with some basic contact information. We will send you an e-mail or text message to verify and activate your account. There is no cost to create an account and search for inmates, prisoners, or detainees to connect with.

2. Make Connections

Once you have established an account, you may search for inmates, prisoners, or detainees to connect with. Once you have located an individual that you would like to connect with, you can send them a connection request. They will need to approve the request before you can send photos.

3. Purchase Service Credits

Once you have established a connection with an inmate, prisoner, or detainee, you can send photos electronically. Credits may be purchased through the web site using a major credit or debit card. Service credits cost one cent each with a minimum purchase of 500 credits (\$5.00). You can purchase as many credits as you like and use them any time.

4. Start Sending Photos!

Once you have purchased credits, you can send photos to your contacts through the website. Each photo is subject to review by the facility staff, and each facility may accept or reject your photo at their sole discretion. If a photo is rejected your credits will be refunded and you may choose to send a different photo instead. Electronic photos are delivered much more quickly than photos mailed to the facility through traditional postal mail, and there is no limit to the number of photos that an inmate, prisoner, or detainee may receive electronically.